News bulletin



July 2015

Dear colleague,

We would like to draw your attention to the fact that items being sent by an International Business Reply Service (IBRS) number weighing up to 2kg can be accepted without charge. We charge the recipient for the mailing costs of these items and we refund your company. There is no charge for the sender (during hand-over and acceptance).

IBRS is accepted in the participating European countries, including yours.

IBRS conditions

Method of sending Priority

Maximum weight 2kg

Minimum size 14 x 9cm

Maximum size length + width + height = maximum of 9ocm

Maximum length 6ocm



An IBRS address label should contain:

- 1. Priority logo with IBRS number.
- 2. Reply-paid postage mark, indicating that the recipient covers the postage costs. This is usually worded in English as "No stamp required"
- 3. Two thick lines between which "Reply Paid" and the country of destination is stated.

We hope to have informed you sufficiently. However, should you have any questions, please visit the UPU Website / or contact your contact person:

 $\frac{http://www.upu.int/fileadmin/documentsFiles/activities/letterPostDevelopment/brochureInternationalBusinessReplyServiceEn.pdf$

Thank you for accepting this parcel for us, and our customer.

Kind regards, PostNL – International Relations