

## University Hospitals Bristol NHS Foundation Trust chooses Brother for integrated blood sample labelling system



Comprising more than a thousand beds over 72 healthcare facilities, University Hospitals Bristol NHS Foundation Trust serves a population of more than 500,000 people.



The Trust is currently undergoing an upgrade to a new order communications system. As part of the project, it wanted to streamline its label printer fleet in order to simplify its consumables ordering processes.

### Simple reliability

The Trust has installed more than 300 Brother TD-2130N label printers across its estates to print labels for blood samples taken across the hospitals, replacing previous units from another manufacturer.

Because the same unit is used for several other labelling processes by the Trust, it has reduced the number of different label printing media it needs to order and simplified the stocking process for replacement labels. The labels are thermally printed, so no replacement toners or ink cartridges are required.

### Seamless integration

Prior to installation, the printers were pre-configured to work hand-in-glove with the order communications system, ensuring that label creation is as straightforward as possible for staff.

**“Ease of use and reliability are critical for us, as bringing technical staff into facilities to repair technology can cause significant issues in terms of disease-containment processes.**

**“The new printers were extremely straightforward to set up and require zero intervention from our staff - they are so well integrated that they simply produce labels as dictated by the patient record system, giving our people one less thing to think about.”**

Andy Hole, clinical systems specialist at University Hospitals Bristol NHS Foundation Trust

### Overview



#### The challenge

- Upgrade the Trust's label printers across 72 healthcare sites to streamline consumables ordering

#### The solution

- More than 300 new label printers, designed to integrate seamlessly with the Trust's patient record system
- Matched hardware with units already in use across the Trust
- Pre-configured machines to allow plug-and-play installation

#### The results

- Simplified consumables ordering and stock processes, saving space and staff time