



Case Study

The Friarsgate Practice



ADS-2100

To find out more visit
www.brother.co.uk

Challenge:

To replace existing scanners with a scanning solution capable of digitising important patient information quickly and efficiently.

Solution:

Brother's ADS-2100 desktop scanner provides fast, reliable digitisation of documents direct to patient records using the practice's Docman software.

Benefit:

Brother's scanning solution is helping the busy Friarsgate Practice become a paperless office.

“ Brother's desktop scanner has scanned more than 23,500 pages without issue since June, helping our staff work more efficiently. We no longer have to cope with paper jams which was a regular problem with our old scanners and it's helping with our continuing progress towards becoming paperless too. ”

**Bob Wood, Practice Business Manager,
The Friarsgate Practice**



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Overview of customer and their challenges

The Friarsgate Practice is a growing Primary Care General Practice serving 25,000 patients across Winchester and the surrounding area.

The practice is spread over three locations at Weeke, Badger Farm and Kings Worthy so the ability to share documents on screen quickly and easily is very important. The practice was also looking to reduce the reliance on hard copy documents but staff needed a more reliable and efficient way of capturing documents electronically.

The practice receives high volumes of documents including patient notes, letters and tests results which need to be quickly and accurately scanned into patient records.

When existing scanners started to struggle with their growing demands the practice arranged to trial Brother's ADS-2100 desktop scanner.

Brother's Solution

Brother's ADS-2100 2-sided colour scanner is ideal for digitising, sharing and archiving medical documentation. With high speed scans of 24 pages per minute, 50 sheet automatic document feeder and 'One Touch' operation, it makes light work of most scanning projects.

"We are a growing medical practice committed to delivering first class patient care and we're committed to finding efficient working processes. Brother's ADS-2100 scanner is a good value, high performing desktop machine and it is helping improve administrative productivity.

It helps us share information appropriately and promptly which means our doctors and nurses can provide their patients with the best possible care."

Bob Wood, Practice Business Manager, The Friarsgate Practice

It also incorporates a suite of cross-platform software and is one of the most affordable, quality document management devices on the market.

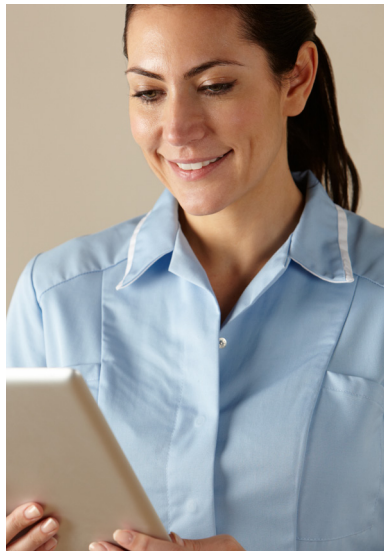
Conclusion

Engineers at the Friarsgate Practice found the ADS-2100 scanner easy to install because software drivers were ready to download directly from Brother's website. They also liked that it had a standard power supply and since being installed it's required no technical input. IT Co-ordinator Nick Luker confirms:

"The new Brother scanner is robust and fits in easily with our other office equipment. I usually have to get involved when things go wrong but my support hasn't been required since we installed it - I don't even have to reset it after we've had a power failure."

The scanner works seamlessly with the practice's PCTI Docman® software, saving documents directly to the relevant patient record. It means staff can process documents quickly and efficiently, freeing them up to focus on other tasks.

The most significant benefit, however, is to patients. Being able to get the right clinical information in front of the right person at the right time means healthcare staff can make accurate diagnoses and refer to external sources quickly and easily. Important documents are much less likely to be lost or misplaced resulting in minimal delays to patients.



Digitise, share, and archive at the touch of a button



ADS-2100

In association with Docman (version 7)



For further information please visit our website

www.brother.co.uk

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